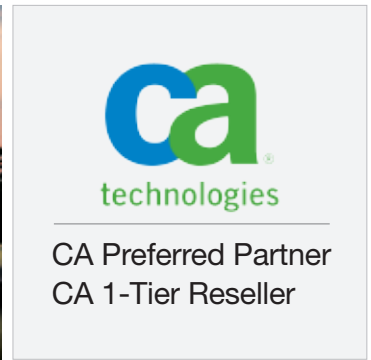


CA TECHNOLOGIES COMPETENCY CENTER

Integral Consulting Services, Inc. (Integral), a leading provider of Information Technology solutions, specializes in implementing Enterprise IT Management solutions using the CA Technologies suite of products for Service Management, IT Infrastructure Management, Security Management, Asset Portfolio Management and Application Performance Management. Integral is a CA Preferred Solution Partner and CA 1-Tier Reseller. We utilize the Information Technology Infrastructure Library (ITIL) v3 for managing the development and operations of Information Technology Services (ITSM) ensuring consistencies in our approach and achieving measurable progress. Integral has a team of Certified CA and ITIL professionals to serve our government and commercial clients.



ITIL APPROACH

ITIL provides a detailed description of a number of important IT practices with comprehensive checklists, tasks and procedures that can be customized to meet a specific customer's environment. We utilize the five components of ITIL as depicted in the ITIL methodology diagram below:



CORE COMPETENCIES

1. Service Strategy
2. Service Design
3. Service Transition
4. Service Operation
5. Continual Service Improvement

The ITIL-based approach enables Integral to follow a structured approach in building and managing Enterprise IT service solutions.

CA LABORATORY / DEMONSTRATION CENTER

Integral has established a comprehensive CA Laboratory and a Demonstration Center at its headquarters in Gaithersburg, Maryland. The laboratory has a large virtual computing environment housing the latest versions of CA's products and our several value added solutions. We utilize the dedicated CA environment to develop proof-of-concepts and prototype solutions for customer specific requirements.

For More Information Contact:
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ENTERPRISE IT MANAGEMENT SOLUTIONS

Integral offers a broad range of services to address our customers' needs in the following areas:

IT INFRASTRUCTURE MANAGEMENT

CA's network solutions enable clients to remotely and proactively monitor, pinpoint and resolve network and system problems, including degradation of service. As a result, clients can take corrective action before their IT infrastructure is impacted. Integral uses CA's Spectrum, eHealth and NSM products to implement these solutions.



CONFIGURATION MANAGEMENT

CA Change, Configuration and Release Management help automate and manage client's application development process to efficiently track and report on software changes. We utilize the CA Software Change Manager (SCM) and CA Endeavor SCM to implement configuration and change management solutions.

SECURITY MANAGEMENT

CA's Security Management solutions help organizations improve the user experience without allowing undue IT security risks. Identity Lifecycle Management solutions maintain required security and compliance with internal policies and regulatory mandates. Integral uses the following CA products for building security solutions: *Single Sign-On, CA Identity Manager, CA Access Control, and SiteMinder.*

STORAGE AND RECOVERY MANAGEMENT

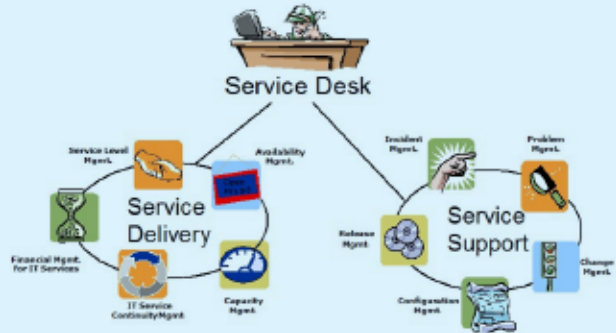
CA's Storage and Recovery Management solutions help efficiently store and protect a company's valuable data. Integral utilizes *CA ARCserve, CA XOssoft.*



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IT SERVICE MANAGEMENT

CA's Service Delivery solutions provide integrated Service Desk solutions to manage customer demands with the highest level of transparency and efficiency. IT Asset Management solutions help manage the entire lifecycle of an organization's assets by introducing an efficient, secure and automated control of assets. Integral utilizes the following CA products to implement Service Desk and Asset Management solutions: CA Service Desk, CMDB, and IT Client Manager.



APPLICATION PERFORMANCE MANAGEMENT

Application Performance Management solutions help maximize the availability and performance of Web applications to better manage the end-user experience. Integral utilizes the following CA products: *CA Wily Introscope and CA Wily Customer Experience Manager.*

AWARDS AND CERTIFICATIONS

- CMMI Level 2 Certified
- Dun & Bradstreet's "Top Performance Rating" in 2009
- Minority Enterprise Council's 2008 CEO Award
- CA Technologies Preferred Solution Partner
- Microsoft Certified Solutions Partner
- SBA Certified 8(a), Woman-owned SDB

FEDERAL CONTRACT VEHICLES

PRIME:

- DoD Biometrics Operations and Support Services - Restricted (BOSS-R)
- FAA eFAST
- GSA Schedule 70 : GS-35F-0456V

SUBCONTRACTOR:

- DHS EAGLE - FC 2, 4 and 5
- DHS NPPD Watch/Duty Desk
- DoD BOSS-Unrestricted
- DoD US STRATCOM USAM II
- GSA Alliant and Alliant Small Business
- GSA COMMITS NextGen
- HHS-CMS ESD Program
- Navy Seaport-e