

## CORPORATE CAPABILITIES

Integral Consulting Services, Inc. (Integral) is a leading provider of Information Technology (IT) solutions with core competencies in developing Multimodal Biometrics solutions, Enterprise Applications, and Enterprise IT Management solutions. Integral utilizes technological expertise, open systems standards, proven methodologies, project management discipline, and skilled and certified workforce to build a wide range of solutions for our clients. We are passionate about creating solutions to meet clients' objectives and exceed their expectations. We serve customers in the U.S. Department of Defense (DoD), the Department of Homeland Security (DHS), and other government and commercial enterprises.



### MISSION

Integral seeks to establish long-term, strategic relationships that solve mission-critical problems using innovative technology and proven methodologies to deliver highest quality, best value solutions exceeding customers' expectations.

### OUR CORE VALUES

- **Customer First:** We prioritize our customers' objectives in every interaction.
- **Commitment:** We vow to meet our customer commitments.
- **Teamwork:** We apply collective resources to achieve our goals.
- **Performance:** We bring a passion for exceeding our clients' expectations.

### AWARDS AND CERTIFICATIONS

- CMMI Level 2 Certified
- Dun & Bradstreet's "Top Performance Rating" in 2009
- Minority Enterprise Council's 2008 CEO Award
- CA Technologies Preferred Solution Partner
- Microsoft Certified Partner
- SBA Certified 8(a), Woman-owned SDB

### CORE COMPETENCIES

Integral offers a broad range of IT services to address our customer's needs.

### BIOMETRIC SOLUTIONS

Integral is a pioneer in implementing multimodal biometric solutions that address the unique physical characteristics of an individual to help accurately identify a person. We provide a full range of biometrics solutions to fight identity theft and terrorism using multimodal biometrics, such as face, finger, palm, and iris technologies. Our solutions serve government, law enforcement, transportation and border management and enhance the effectiveness of our warfighters. Our work examines the applicability of different biometrics in real-life environments and builds optimal solutions to address client's requirements. Integral has provided biometric solutions to DoD, DHS, FAMS, DTRA, DC DOC, and TSWG.

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## E-SOLUTIONS

Integral's strength is in the design and development of secure Web-based Enterprise Applications (Web Portals, Self-Service Web applications, eLearning applications) using Enterprise Architecture, Object-Oriented Design, Service Oriented Architecture (SOA), Web Services, XML, J2EE and .Net technologies, SQL Server and Oracle Databases, and Visual Analytics. We web-enable legacy applications, create new e-business services to connect customers, suppliers and employees over the Web, and develop self-service, information sharing and collaboration portals.

## INFORMATION SHARING & COLLABORATION

Integral helps solve the challenges of Information Sharing and Collaboration through:

- *Collection, verification and consolidation* of information.
- *Efficient and accurate structuring* of information databases.
- *Information analysis* to detect, deter and mitigate threats to our homeland.
- *Information security* to ensure the protection and controlled sharing of information.
- *Efficient and timely access* to information.

## BUSINESS INNOVATION

In partnership with Accelper Consulting, Integral offers:

- Diagnostics of innovation capability.
- Strategic planning for profitable growth through innovation and excellence.
- Cultural readiness for innovation.
- Measures of innovation.
- Achieving excellence in idea management.
- Training and certification in Business Innovation.
- Leadership for Innovation workshops.



“ EXCEEDING EXPECTATIONS...”



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## CA CENTER FOR ENTERPRISE IT MANAGEMENT

Integral is a CA Technologies Preferred Solution Provider and 1-Tier Reseller. We implement Enterprise IT Solutions, including IT Infrastructure, Security, and Application Performance Management, Service Desk and Asset Management, using CA's suite of products. We have a well-established CA Laboratory and a team of CA and ITIL Certified professionals to architect, design, implement and deploy these solution using CA's suite of products areas as follows:

- **IT Infrastructure Management:** Spectrum, eHealth and NSM
- **IT Service and Asset Management:** Service Desk, CMDB, UAPM and IT Client Manager
- **Configuration & Release Management:** SCM
- **Security Management:** Identity and Access Manager, Single SignOn, and SiteMinder
- **Storage Management:** ArcServe
- **Application Performance Management:** Wily Introscope and Customer Experience Manager

## MICROSOFT CENTER OF EXCELLENCE

Integral is a Microsoft Certified Solution Partner providing solutions in core Microsoft technologies:

- **Microsoft Office SharePoint Server:**  
Develop SharePoint based solutions to enhance client's ability to collaborate and increase work efficiencies.
- **Microsoft System Management Solution:**  
Develop IT Management solutions using Microsoft System Center Operations Manager (SCOM), Microsoft Operations Manager (MOM), and Remote Desktop (RD).

## CONTRACT VEHICLES

### PRIME:

- DoD Biometrics Operations and Support Services - Restricted (BOSS-R)
- FAA eFAST
- GSA Schedule 70 : GS-35F-0456V

### SUBCONTRACTOR:

- DHS EAGLE - FC 2, 4 and 5
- DHS NPPD Watch/Duty Desk
- DoD BOSS-U
- DoD US STRATCOM USAM II
- GSA Alliant and Alliant Small Business
- GSA COMMITS NextGen
- HHS-CMS ESD Program
- Navy Seaport-e
- US Army ITES II H
- VETS GWAC