

ENCORE III

Contract number: HC1028-18-D-0032



The **ENCORE III** Contract provides a full range of information technology (IT) services and solutions required by the Department of Defense, other federal agencies, and the intelligence community. Encore is DISA's main vehicle for IT services that also includes enterprise IT planning and policy, integrated solutions management, application development, cybersecurity, business process re-engineering, and cloud professional services. The Encore III is a \$17.5 billion multiple-award Indefinite-Delivery/ Indefinite-Quantity (ID/IQ) contract against which DISA plans to award Fixed Price (FP) and Cost-Reimbursement (CR) type task orders. The Encore III ID/IQ has a five-year base period with five one-year option periods. It has the following 19 performance areas:

ENCORE III Performance Areas

- Performance Area 1 – Enterprise IT Policy and Planning
- Performance Area 2 – Integrated Solutions Management
- Performance Area 3 – Process, Performance, & Strategic Benchmarking
- Performance Area 4 – Business Process Reengineering (BPR)
- Performance Area 5 – Requirements Analysis
- Performance Area 6 – Market Research and Prototyping
- Performance Area 7 – Information and Knowledge Management
- Performance Area 8 – Custom Application Development
- Performance Area 9 – Product Integration
- Performance Area 10 – Test and Evaluation (T&E)
- Performance Area 11 – Asset Management
- Performance Area 12 – Network Support
- Performance Area 13 – Cyber Security Assessment, Authorization and Implementation
- Performance Area 14 – Information Communications Technology
- Performance Area 15 – Computer-Telephony Integration (CTI)
- Performance Area 16 – Web Services
- Performance Area 17 – Operations Support
- Performance Area 18 – IT Support Services
- Performance Area 19 – Cloud Professional Services

About Integral

Headquartered in Rockville, Maryland, with offices in Charlottesville, VA, and Aberdeen, MD, Integral delivers IT and identity intelligence solutions designed to make the world safer and more secure by defending against terrorism and protecting against cyberattacks. With more than 15 years of experience in successfully implementing real-time IT solutions and program management services, Integral has institutionalized its processes to complete projects on time and within budget and with the highest quality, exceeding client expectations.

Our Core Competencies

- Agile application design, development, integration, and maintenance
- Enterprise IT service management solutions and IT helpdesk support at Tiers I, II, and III
- System, network, and database administration
- Cybersecurity and Information Assurance solutions and continuous monitoring
- Multimodal biometrics identity solutions—biometric-enabled intelligence analysis and open-source intelligence
- Program management guided by industry best practices and quality certifications

Awards and Certification

- CMMI-DEV/3 and CMMI-SVC/3 appraised
- ISO 9001, ISO 20000, and ISO 27001 certified
- DCAA-approved accounting system
- 2018 CIOReview Top 10 Most Promising Homeland Security Solutions Provider
- 2018 CEOViews Top 10 Most Promising Company
- 2016 Maryland Chamber of Commerce's Emerging Business of the Year award
- 2015 Minority Enterprise Council's CEO Award
- Ivanti, CA Technologies and BMC Solutions Partner
- Microsoft Certified Partner

Team Integral Points of Contact

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