



## Corporate Capabilities

### OUR COMPANY

Integral Consulting Services, Inc. (Integral) develops multimodal biometrics solutions, performs all source intelligence analysis, implements IT Service Management (ITSM) solutions, provides IT helpdesk support, develops custom applications, and assists in cybersecurity protection to federal civilian and defense agencies and Intelligence Community. We are committed to helping our clients achieve their mission objectives by providing the highest-quality solution, backed by our CMMI-DEV/3, CMMI-SVC/3, ISO 9001, ISO 20000 and ISO 27001 certifications.

### OUR MISSION

Establish long-term strategic partnerships with our clients to solve their mission-critical problems using innovative technology, agile methodologies and delivering highest-quality solutions at the best value, exceeding client expectations.

### OUR CORE CAPABILITIES

Our highly qualified personnel use their technological expertise and Integral's open systems standards, proven agile methodologies, and project management discipline to build and implement a wide range of solutions in our core competencies for our clients. Applying our core capabilities in multimodal biometrics, identity intelligence (I2), cybersecurity, application solutions, IT service management, records management, and mission support services, we put our passion for mission success to work for our clients every day.

“Exceeding  
Expectations...”

### Multimodal Biometrics

- ❖ Design and implement Identity solutions using multimodal biometrics – (face, fingerprint, iris, palm and heartbeat)
- ❖ Apply Biometric-Enabled Intelligence (BEI) to perform identity matching

### Intelligence Analysis

- ❖ Policies, standards, and training development for BEI, forensic-enabled intelligence (FEI), and Identity Intelligence
- ❖ All-source intelligence and counterintelligence analysis
- ❖ Center of Excellence for Open Source Intelligence (OSINT) offering training, intelligence analysis, and comprehensive data analytics using social media sources

### Cybersecurity

- ❖ Computer security incident analysis and response
- ❖ Vulnerability analysis and intrusion detection
- ❖ Network traffic security monitoring and protection
- ❖ Information Assurance and Certification & Accreditation

### IT Service Management and Helpdesk Support

- ❖ Implement IT Service Management solutions—service desk, service catalog, configuration, patch, change and asset management
- ❖ Provide Tier 1, Tier 2 and Tier 3 IT and Applications Service Desk support

### DevOps and Agile Approach

- ❖ Design/Development of enterprise applications using Agile methodology and Service-Oriented Architecture (SOA)
- ❖ Perform enterprise application Operations & Maintenance

### Mission and Program Management Support

- ❖ Acquisition and financial management
- ❖ Program Management
- ❖ Business operations support
- ❖ Weapons of mass destruction treaty compliance

## SELECTED PAST PERFORMANCE

- Department of State NextGen Passport Personalization
- Air Force Research Laboratory – Engineering Services
- Air Force UC2 Training
- U.S. Forces – Afghanistan Base Operations Support
- Naval Special Warfare Command CBRND Training
- Army INSCOM NGIC Biometric Intelligence Program
- Army INSCOM G6 SETA Support
- Army INSCOM Data Analysis
- Army INSCOM Security Support Officer
- Treasury FinCEN IT and Application Service Desk
- Army Defense Forensics & Biometrics Agency BOSS-R
- Army CMA CTIC for Chemical Weapons PMO Support
- DTRA Chemical Weapons PMO Support
- DIA Defense Source Registry Biometric Application
- DIA Identity Intelligence Signature Database System
- DISA GEMISIS Operation & Maintenance
- DoD USD(Intelligence) BEI, FEI, I2, BEWL Policy Support
- DoD TSWG Biometric Applications Toolset
- DHS TSA I&A Performance Engineering
- DHS TSA Business Operations Support to ORCA
- DHS FLETC Enterprise IT Service Desk
- DHS ICE HIS TipLine
- DHS ICE Intelligence Analysis Support
- DHS USCIS Travel Document Personalization System
- DHS OBIM Organization Efficiency
- DHS OBIM Records Information Management
- DHS OBIM Data Integrity Analysis
- DHS OBIM NIEL Support
- DHS FEMA HR Support Services
- DHS FEMA ONCRC PMO Support
- DHS USCG FORCECOM Program Management and Analytic
- DHS USCG Earned Value Management Support
- DHS FAMS Tactical Information Sharing Application
- USDA OHSEC Physical Security Services
- USDA ERS Server Virtualization
- Miami Heat CA Service Desk
- LA Lakers Ivanti Service Manager
- FM Global Ivanti Service Manager
- Parker Hannifin CA Service Management
- Wells Fargo Application Development
- FL Pinellas County Sheriff Biometric Application
- Howard University Ivanti Service Manager

## AWARDS AND CERTIFICATIONS

- CMMI-DEV/3 and CMMI-SVC/3 appraised
- ISO 9001, ISO 20000, and ISO 27001 certified
- DUNS Top Performance Rating
- DCAA-approved accounting system
- CIOReview Top 20 Most Promising Government IT Providers
- Minority Enterprise Council's CEO Award
- Ivanti, CA Technologies, and BMC Software Solutions Partner for IT Service Management
- Microsoft Certified Partner



## CONTRACT VEHICLES

### Prime

- Department of State NextGen Passport Personalization IDIQ
- DISA ENCORE III
- GSA OASIS SB Pool 3
- GSA 8(a) STARS II Constellation I & II – all Functional Areas
- GSA Federal Supply IT Schedule 70
- GSA Professional Services Schedule (PSS)
- Army INSCOM GISS-Restricted IDIQ
- Treasury FinCEN Comprehensive Application Support Services Single Award IDIQ
- USDA Physical Security Services BPA
- FAA eFAST Small Business

### Subcontractor

- Army INSCOM GISS-Unrestricted IDIQ
- Army SICBAT CBRNE-Unrestricted IDIQ
- Army CECOM SSES NexGen-Unrestricted
- Army ITES-3S-Restricted
- USSOCOM SWIMS – Unrestricted
- DIA E-SITE – Both Restricted and Unrestricted

## CORPORATE CODES

**DUNS:** 018193669

**CAGE Code:** 3DSD9

### NAICS Codes:

- 541330 Engineering Services
- 541511 Custom Computer Programming Services
- 541512 Computer Systems Design Services
- 541513 Computer Facilities Management Services
- 541519 Other Computer Related Services
- 541611 Administrative Management Consulting Services
- 541618 Other Management Consulting Services
- 541690 Other Scientific and Technical Consulting Services
- 541990 All Other Professional, Scientific, and Technical Services
- 561210 Facilities Support Services
- 561990 All Other Support Services
- 611430 Professional and Management Development Training

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